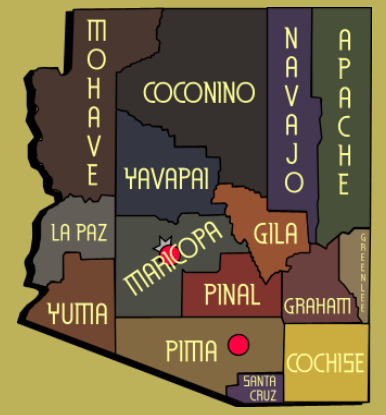


COURTS IN PIMA COUNTY INFORMATION TECHNOLOGY STRATEGIC PLAN 2013-2015 SUMMARY



LOCAL INITIATIVES, DRIVERS, AND PRESSURES

SUPERIOR COURT, PROBATION, LIMITED JURISDICTION COURTS

- Continue functional enhancements for Pima AGAVE case management system and rewrite AGAVE Core; consolidate functions from pre-trial tracking system; support statewide case management systems data integration effort.
- Continue expanding participation in state electronic filing project; increase remote and mobile access to systems, data, and documents.
- Expand integration between Adult Probation and Pre-Trial Services departments with AGAVE.
- Support Needs Assessment statewide tool in juvenile probation area; continue integrating JOLTSaz functions with Pima AGAVE.
- Expand and improve data exchange / communications with justice partners and other outside agencies including tribes; expand electronic citation in limited jurisdiction courts.
- Improve electronic records management and digitization of limited jurisdiction courts.
- Continue to update and/or replace end-of-life hardware and software products and platforms; replace Crystal Reports with MS-SSRS as the report platform standard.

TUCSON CITY COURT

- Upgrade local AZTEC CMS; review, analyze, and update programming for numerous bolt-on applications to AZTEC.
- In conjunction with Tucson City IT and Pima County, ensure continuity of court operations in a disaster.
- Improve use of automated measures for administrative staff and judicial staff performance, e.g., speed disposition reporting and use workflow for distributing motions.

CY 2011 ACCOMPLISHMENTS

- Relocated all Pre-Trial and Adult Probation downtown staff and upgraded wireless connection between Superior Court and West Probation Office.
- Began pilot implementation of general jurisdiction civil e-filing application; deployed ancillary applications necessary to process e-filings in the Clerk's Office.
- Coordinated update of ARS Code Table application with county attorney and statewide agencies.
- Completed acceptance testing of portions of JOLTSaz; nearly completed integration activities among AGAVE, JOLTSaz, and CAMMS; prepared for implementation of AZYAS with JOLTSaz.
- PCCJC implemented a standalone OnBase EDMS and enhanced case information sharing as well as access to case data on public website.
- Tucson accommodated change in e-citation vendor and upgrades of several prominent software applications. Began piloting Video Alternative to Jail program for streaming arraignments.
- Smaller courts received training to use new county financial management system (PimaCore); expanded courtroom recording, videoconferencing, e-citation, and payments by phone and web.
- Many courts made website improvements to increase level of service to constituents online.

Statewide Projects: Impacts, Concerns, and Participation Plans

LJ CMS/Bench Auto	Generally ascribe high importance/high impact to new CMS; Tucson Muni part of large volume LJ effort; other courts working on data cleanup to varying degrees; concern for bench automation hardware costs; extensiveness of staff training required is a major concern; will be early to mid-cycle adopter, depending on court.
JOLTSaz/AZYAS	Involved in development efforts; integration with AGAVE completing; will be early adopter.
LJ EDMS	High impact on current business processes; several LJ courts have standalone EDMS already; will be mid to late adopters, depending on court.
e-Filing/Std Forms	Superior court already piloting statewide solution; smaller courts concerned about changes to business processes, desire linkage to new CMS; will be early adopters.
Architecture	Some projects completed but remaining number of out-of-support databases and operating systems still presents risk; some locally developed apps depend on non-standard backend products but are being replaced over time; several courts continue ftp for outside data transfers.

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full ¹	Skeletal ²	Mention ³	
AGAVE Core Rewrite	FY13		X		Superior Court; removes Visible code
Court Interpreter Tracking Replacement	FY13		X		Superior Court PDLYLOG/AGAVE
Conciliation Court Tracking App. Repl.	FY13		X		Superior Court CASA/AGAVE
XML for OCAC	FY13		X		Superior Court; addresses ftp risk
Migrate FoxPro Applications	FY13		X		Superior Court; addresses EA issues
KIOSK Reporting Station/Adult Probation	FY13		X		Superior Court
KIOSK Reporting Station/Pretrial Services	FY13		X		Superior Court
e-Filing, GJ Civil	FY13			X	Superior Court; AZTurboCourt
JOLTSaz/AGAVE Integration	FY12			X	Superior Court, Clerk, Juvenile

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
ADRS Grand Jury Feed	FY13		X		Superior Court
Disaster Recovery (COOP)	FY13		X		Superior Court
Expand Wireless for Partners & Public	FY12			X	Superior Court
Network Security Assessment	FY13			X	Superior Court
Automated Calendar Displays	FY13			X	Superior Court
VOIP Phone Replacement	FY12			X	Superior Court
Bluetooth for Court Reporters	FY12			X	Superior Court
8th Floor Remodeling	FY13		X		Superior Court
Kronos Timekeeping Upgrade	FY13			X	Superior Court
e- Document Data Integration	FY12		X		Clerk of the Superior Court; AGAVE
e-Document Signature & Review	FY13		X		Clerk of the Superior Court; Hearing Officers
JOLTSaz/AGAVE Integration	FY12		X		Clerk of the Superior Court
e-Filing	FY13		X		Clerk of the Superior Court; AGAVE
AGAVE Workflow	FY14		X		Clerk of the Superior Court; AGAVE
PC Refresh	FY13		X		Clerk of the Superior Court; State JCEF

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
JOLTSaz Integration	FY12	X			Juvenile; AGAVE
Imaging Delinquency Files	FY13		X		Juvenile w/ Superior Court
Automate Needs Assessment	FY13		X		Juvenile
Migrate to Statewide LJ CMS	FY12		X		PCCJC
e-Filing	FY12		X		PCCJC; local JCEF
Technology in Courtrooms	FY12		X		PCCJC; OnBase
e-Citation Conversion	FY12		X		PCCJC; PCSD
FARE Collections	FY12		X		PCCJC
Case Initiation Updates	FY12		X		PCCJC
Public Website Updates	FY13		X		PCCJC
Internal Receipting	FY13		X		PCCJC; on hold
Establish DR Site	FY13		X		PCCJC; conceptual
Coordinate / Manage FARE Data	FY12		X		Tucson Muni; underway
Disaster Recovery Planning	FY13		X		Tucson Muni
AZTEC Upgrade	FY12		X		Tucson Muni; 1.5.5.1

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
AIX Server Upgrade	FY13		X		Tucson Muni
Scan/Shred	FY13		X		Tucson Muni; OnBase local JCEF
Motions Workflow	FY12		X		Tucson Muni; e-distribution
MS-Office Upgrade	FY13		X		Tucson Muni; 2010
Existing Bolt-On Analysis	FY13		X		Tucson Muni
Life Cycle Management	FY13		X		Tucson Muni
Video Alternative to Jail	FY13		X		Tucson Muni
DigiScan PCs	FY12		X		Tucson Muni; Defendant ID system
Web Page & Online Forms	FY12		X		Ajo Justice; local JCEF
Records Management Scanner	FY14		X		Ajo Justice; LJ EDMS
eCitation	FY13		X		Ajo Justice; new CMS
Streamline Records Retention	FY12		X		Ajo Justice; conceptual
Barcode Scanner Software Upgrade	FY12			X	Ajo Justice; file tracking
IVR Phone System	FY13		X		Ajo Justice
Web & IVR Payments	FY13		X		Ajo Justice

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
Court Recording Support	FY12			X	Ajo Justice; purchase annual maintenance
Develop Web Page	FY12		X		Green Valley; on hold
Printable Forms on Web	FY12			X	Green Valley; local JCEF
Fill-in Forms on Web	FY13			X	Green Valley; local JCEF, TurboCourt
Automated Forms in Courtroom	FY14			X	Green Valley; cannot be done with AZTEC
e-Citation	FY12		X		Green Valley; State JCEF
Records Management Scanner	FY15		X		Marana; LJ EDMS
eCitation	FY14		X		Marana; State JCEF
IVR System	FY13		X		Marana; conceptual
Bar Code Scanning	FY13			X	Marana; TabQuik
EDMS-Image Transfer	FY13		X		Oro Valley; AOC CDR
Implement Security Cameras	FY13		X		Oro Valley
e-Filing	FY13		X		Oro Valley; conceptual
Paper File Destruction	FY12		X		Oro Valley; except fingerprints
Video Initial Appearances	FY13			X	Oro Valley; conceptual

TECHNOLOGY PROJECTS					
Project	Year/ Status	Project Detail Provided			Comments
		Full¹	Skeletal²	Mention³	
Jury+ Upgrade	FY13			X	Oro Valley; to NG
Fillable, Printable Forms on Web	FY13		X		Sahuarita
eCitation	FY13		X		Sahuarita; State JCEF
Recording Software in 2nd Courtroom	FY14		X		Sahuarita; Liberty expansion
Run Wiring in 2nd Courtroom	FY14		X		Sahuarita; City IT
CMS Access in 2nd Courtroom	FY15			X	Sahuarita; expansion
Courtroom/Judge Laptop	FY13		X		South Tucson; Touch Screen & eSignature; local JCEF
Digital Recording	FY13		X		South Tucson
eCitation	FY14		X		South Tucson; STPD

Note 1:

An “X” in “Full” indicates that the court has provided full detailed information about the project according to the general parameters outlined in the Commission on Technology’s Project Management Methodology. Also, risk analysis, impact, project costs and funding information has been provided.

Note 2:

An “X” in “Skeletal” indicates that the court provided detail about the local project in the master projects listing spreadsheet. Complete information, usually risks, impact analysis, project costs and funding, was not provided.

Note 3:

An “X” in “Mention” indicates that the court mentioned this project in a summary or listed it in an initiative. It may have been a phrase or a full paragraph of description, but did not contain detailed project-oriented information. If these projects are related to pursuing standards or directions already adopted (e.g., OnBase EDMS implementation, Jury+ upgrade, digital audio in the courtroom), then any mention which includes appropriate funding information is sufficient.